

SHARE FEE CREDIT FAQ



What are share fee credits?

Share fee credits are funds provided to an agency that can only be used towards the share fee of items ordered from the Food Bank.

If you are a CSFP-only or School Pantry partner, you are not eligible for share fee credit since your participation in these programs is free of charge.

How can I use share fee credits?

Share fee credits can be used for the following:

- ▶ Purchasing food from the Food Bank through eHarvest
- ▶ Delivery fees

When will I receive my share fee credits from Hunger Walk Run?

Share fee credits will be sent out at the beginning of the following fiscal year in July.

How long do I have to use my share fee credits?

Share fee credits will be available in your eHarvest account for 18 months.

What if I have a question about the share fee credits I received?

If you have a discrepancy regarding the amount of share fee credits you receive from Hunger Walk Run, please contact CRT at crt.team@acfb.org within 2 weeks of receiving an email notifying you of your share fee credits.

You will need to provide the following information to verify the share fee credits you should have received:

- Hunger Walk Run Team Name
- Hunger Walk Run Supporter List
- Method of how the Food Bank should have received your funds raised

As a reminder, to receive agency share fee credit for funds raised, all donations must be received through the Hunger Walk website OR checks received directly by the Food Bank with Hunger Walk Run, agency code & team name in memo line.